



March 4, 2024

Dear GSSD Families,

I am writing to you under challenging circumstances to address a significant concern that has impacted our school division. On Tuesday, February 27, 2024, the Good Spirit School Division (GSSD) experienced a cyber-incident. This incident has affected various aspects of our operations, and we understand the unease this may cause you and your families.

First and foremost, I want to assure you that the safety and security of our students is our top priority. At this moment, we have no evidence to suggest that any personal student information has been compromised. Protecting the privacy of our students is paramount, and we are taking every possible measure to safeguard their information. It's important to note that all student records are housed by the ministry within My School Sask (MSS) which is an externally hosted service not hosted within the compromised GSSD servers. We are actively working with both internal and external cybersecurity experts to assess and control the damage caused by this attack. Our team is diligently working to restore normal operations as quickly and safely as possible. However, please be aware that this process may take some time, and we appreciate your patience and understanding.

As a result of this incident, our communication and internet systems have been impacted. We have already communicated the immediate effects of this to families, and we are committed to maintaining open and transparent communication throughout this situation. Please expect further updates from us as we gather more information. We are monitoring the situation closely and will inform you of any significant developments, especially regarding the security of our students' personal information.

In the meantime, we ask for your cooperation and vigilance. Please report any unusual or suspicious communications that claim to be from the school division. If you have any concerns or questions, do not hesitate to contact us. We understand that incidents like these can be distressing, and we want to reassure you that we are doing everything in our power to resolve this issue and prevent future occurrences. Thank you for your continued support and understanding as we navigate this challenging situation.

Sincerely,

A handwritten signature in black ink, appearing to read "Quintin Robertson". The signature is fluid and cursive, with a large loop at the end.

Quintin Robertson  
Director of Education/CEO  
Good Spirit School Division